3 Ways to Report an Absence

SchoolMessenger®

*Download the **SchoolMessenger mobile app** (SM Home) and register to report absences via the app.

*Visit
https://go.schoolmessenger.com/#/account/login
and register to report absences online.

*Call or send a written note to the main office at your child's school.

Neshaminy

Now it is easier than ever to report student absences at Neshaminy. The SchoolMessenger Safe Arrival system is available 24 hours a day, 7 days a week to report absences ahead of time or up to 11:45 p.m. on the day of an absence.

Absences should be reported before the start of the school day to prevent our automated system from contacting you to confirm an absence.

*When you create an account to report an absence, you *must* use the email address or phone number on file with Neshaminy School District. You can verify or modify your contact information by logging into Home Access Center.
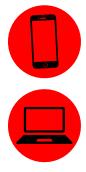
Absence Reporting Made Easy

SchoolMessenger®

Neshaminy School District is pleased to offer a new efficient student absence reporting system called SafeArrival.

You can now report your child's absence in advance of the official start of the school day using any of these **three** methods:

Using your mobile device, download and install the SchoolMessenger app from the Apple App Store or the Google Play Store. The first time you use the app, select SIGN UP to create your account.
Select Attendance and then Report an Absence.

Use the SafeArrival SchoolMessenger website. The first time you use the website, select SIGN UP to create your account. Select Attendance and then Report an Absence.

You can call 1-888-256-5072 to report an absence to the SafeArrival system.

- While we strongly encourage parents and guardians to use SafeArrival, hand-delivered notes and phone calls to the Main Office will still be accepted for absences. Please note that absences called into Main Offices will be marked "unexcused" until a written note is provided.

- Your username and password are the same whether you use the mobile app or the website. **You must register your account using the email address on file with Neshaminy.** To use the phone reporting option, **you must use the phone number on file with Neshaminy.** You can verify or modify your contact information by logging into the Home Access Center (HAC). If you do not recall your HAC credentials, please call your schools main office.

- The automated absence reporting systems is available 24/7. If you report on the day of an absence, you must do so by 11:45 pm or contact the main office or attendance office at your child's school during normal school hours.

- If you do not report an absence ahead of time, the automated notification system will contact you when your child is absent. The system will send messages via email, text (if you have opted to receive text messages), and phone. If you report your child's absence through SafeArrival or directly to the school **in advance, you will NOT receive this notification.**