

Installing Palo Alto GlobalProtect App

1. In any spot where you are asked for either *Portal*, *Portal Address* or *FQDN*, please substitute with:
remote.neshaminy.org
2. Use your Windows username and password.
3. If your web browser gives a security warning when going to the website, please proceed/continue through the error. (*It is not suggested doing this for every public website; just this Neshaminy website.)
4. If the app requests you to accept a certificate during install, or first sign-on, click accept.

Personal Devices -

- **Windows (Install and connect from home.):**
 - <https://www.paloaltonetworks.com/documentation/40/globalprotect/gp-agent-user-guide/globalprotect-agent-for-windows/download-and-install-the-globalprotect-agent-for-windows.html>
- **Mac (Install and connect from home.):**
 - <https://www.paloaltonetworks.com/documentation/40/globalprotect/gp-agent-user-guide/globalprotect-agent-for-mac/download-and-install-the-globalprotect-agent-for-mac.html>
- **Chromebook (Install from anywhere. Connect from home.):**
 - <https://www.paloaltonetworks.com/documentation/41/globalprotect/globalprotect-app-user-guide/globalprotect-app-for-chrome-os/download-and-install-the-globalprotect-app-for-chrome-os.html>
- **iOS (Install from anywhere. Connect from home.):**
 - Install from App Store

Neshaminy Devices -

- **Windows (Auto installed at school. Connect from home.):**
 - Pushed from Technology Department
- **Mac (Install from school. Connect from home.):**
 - Install from Self Service software portal
- **Chromebook (Auto installed from anywhere. Connect from home.):**
 - Pushed from Technology Department
- **iOS (Connect from home.):**
 - Pushed from Technology Department